WOYG---LCT WOYK----LCT

Outdoor unit (air to water split heat pump)

single phase outdoor unit 3- phase outdoor unit



WOYG112LCT

WOYK112LCT



WOYG140LCT

- \boxtimes
- WOYK140LCT
- WOYK160LCT





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Maintenance Document

intended for professionals

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1 Faults

1.1 Fault List

When the system is switched back on after a power outage, the Hydraulic Unit may display fault 370 for a few tens of seconds. This is not a serious problem. It simply means that the outdoor unit is running its tests. Once the tests have been completed, the fault should disappear.

If it doesn't, if a fault has occurred on the outdoor unit as indicated by the Hydraulic Unit, you must remove the front (right-hand) facing from the outdoor unit.

Faults are coded by LED flashes. Error messages are listed in the table below:

On the outdoor unit

When an error occurs:

- The diode "ERROR" (2) blinks

Press once on the switch "ENTER" (SW4)

- The "ERROR" (2) diode blinks several times depending on the error's type



figure 1 - Location of switches and diodes on single phase outdoor unit



figure 2 - Location of switches and diodes on 3-phase outdoor unit

	LED displa	у						
Hydraulic Unit Outdoor unit		Outdoor unit	Diagnosis	Clear				
Green	Red							
1 floob	1 floob	Off	Serial reverse transfer error.					
i nasn	i liasn	1 flash	Serial forward transfer error.	2				
4 flashes	1 flash	22 flashes	Heat pump capacity signal error	4				
4 flashes	2 flashes	22 flashes	Hydraulic Unit Heat ex. Sensor error	5				
6 flashes	3 flashes	18 flashes	Inverter error.	20				
6 flooboo	1 flooboo	10 flashas	Active filter error (single phase)	21				
0 lidshes	4 11051165	19 11451165	P.F.C. error (3-phase)	27				
7 flashes	1 flash	2 flashes	Discharge thermistor error.	7				
7 flashes	2 flashes	8 flashes	Compressor thermistor error.	11				
7 flashes 2 flashes 5 flashes		5 flashes	Heat-exchange thermistor (intermediate) error.					
/ liasnes	5 liasnes	4 flashes	Heat-exchange thermistor (outlet) error.	8				
7 flashes	4 flashes	7 flashes	Outdoor temperature thermistor error.	9				
7 flashes	7 flashes	9 flashes	Heat sink thermistor error.	10				
7 flashes	8 flashes	6 flashes	Expansion valve thermistor error.	14				
8 flashes	6 flashes	3 flashes	Pressure sensor error.	24				
9 flashes	4 flashes	13 flashes	Current trip (permanent stoppage).	15				
0 flaabaa	5 flooboo	14 flashes	Detection of compressor position error (permanent stoppage).	33				
9 11051165	5 lidslies	15 flashes	Compressor start up error (permanent stoppage).	17				
0 flooboo	7 flooboo	16 flashes	Outdoor unit fan 1 motor error.	10				
9 liasnes	/ liasnes	17 flashes	Outdoor unit fan 2 motor error.	10				
10 flashes	1 flash	11 flashes	Discharge temperature protection (permanent stoppage).	22				
10 flashes	3 flashes	12 flashes	Compressor temperature protection (permanent stoppage).	25				
10 flashes	5 flashes	20 flashes	Low pressure abnormal.	26				
Continuou	us flashing		Pump down operation.					
Continuous lighting	Off		Defrosting.					

1.2 Outdoor Unit Clearing

This section describes the techniques which can be used to identify the failure.

1.2.1 Failures with Error Code

Clear 1: Serial reverse transfer error

	Hydrau	lic Unit	Quide er Unit
LED	Green	Red	Outdoor Unit
	1 flash	1 flash	Off

Probable causes:

- Misconnection.
- External cause.
- Main PCB failure.

Check:

Clear 1



Clear 2: Serial forward transfer error

	Hydrau	Ilic Unit	Outdoor Unit
LED	Green	Red	Outdoor Unit
	1 flash	1 flash	1 flash

Probable causes:

- Misconnection.
- External cause.
- Interface PCB failure.

Check:

Clear 2:



Clear 4: Hydraulic Unit Heat exchanger thermistor error

	Hydrau	Ilic Unit	Outdoor Unit
LED	Green	Red	Outdoor Unit
	4 flashes	1 flash	22 flashes

Probable causes:

- Misconnection.
- Sensor failure.
- Interface PCB failure.

Check:

Clear 4:

1. Check connection interface PCB and Heat pump regulator PCB:

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

2. Check resistance value:

3 pin of CN22 – M < 10 Ω

OK

3. Replace interface PCB:

If check point 1 and 2 do not improve the symptom, replace Interface PCB.

Clear 5: Hydraulic Unit Heat exchanger thermistor error

	Hydrau	ulic Unit	Quide er Unit
LED	Green	Red	Outdoor Unit
	4 flashes	2 flashes	22 flashes

Probable causes:

- Misconnection.
- Sensor failure.
- Interface PCB failure.

Check:

Clear 5:

1. Check the sensor connection:

- See if the connector has been removed
- See if the connection is correct
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

ОК								
2. Remove the sensor and check its resistance value : - Check the resistance value.	Ω							
Temperature (°C) 0 5 10 15 20 25 30 35 40 45 50	$\boxtimes \circ$							
Resistance (k🛛) 176 134 103 80,3 62,9 49,7 39,6 31,7 25,6 20,8 17,1								
- If the thermistor is faulty, replace it.								
ОК								
3. Check the electronic board voltage: - Make sure circuit diagram of hydraulic unit and check terminal voltage at thermistor (DC5.0V)								
- Make sure circuit diagram of hydraulic unit and check terminal voltage at thermistor (DC5.0V) CN18 Black Gray TENT Gray TH Gray								
- If there is no voltage, replace Interface PCB.								

Clear 7: Discharge thermistor error

	Hydrau	Ilic Unit	Outdoor Unit
LED	Green	Red	Outdoor Unit
	7 flashes	1 flash	2 flashes

Probable causes:

- Misconnection.
- Sensor failure.
- Main PCB failure.

Check:

Clear 7:

1. Check the sensor connection:

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

2. Remove the sen	sor a ice val	nd cho ue	eck it:	s resi	stanc	e valu	ie:	
Temperature (°C)	0	5	10	15	20	30	40	50
Resistance (kΩ)	168	130	101	79	63	40	26.3	17.8
			-	-			- , -) -
()			<u> </u>	<u> </u>	L	<u>L</u>		, , -
Temperature (°C)	60	70	80	90	100	120]	<u>, , , , , , , , , , , , , , , , , , , </u>

OK



Clear 8: Heat-exchange thermistor (outlet) error

	Hydrau	Ilic Unit	Quide er Unit
LED	Green	Red	Outdoor Unit
	7 flashes	3 flashes	4 flashes

Probable causes:

- Misconnection.
- Sensor fault.
- Main PCB failure

Check:

Clear 8:





Clear 9: Outdoor temperature thermistor error

	Hydrau	Ilic Unit	Quide er Unit
LED	Green	Red	Outdoor Unit
	7 flashes	4 flashes	7 flashes

Probable causes:

- Misconnection.
- Sensor failure.
- Main PCB failure.

Check:

Clear 9:

1. Check the sensor connection :

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK

2. Remove the sensor and check its resistance value : - Check the resistance value.										Ω				
Temperature (°C)	-20	-10	-5	0	5	10	15	20	30	40	50	60	70	\otimes
Resistance (kΩ)	115	62,3	46,6	35,2	26,9	20,7	16,1	12,6	7,97	5,18	3,45	2,36	1,65	
		_												

- If the thermistor is faulty, replace it.



Clear 10: Heat Sink Thermistor error

	Hydrau	ulic Unit	Quide er Unit
LED	Green	Red	Outdoor Unit
	7 flashes	7 flashes	9 flashes

Probable causes:

- Misconnection.
- Sensor failure.
- Main PCB failure

Check:

Clear 10:

1. Check the sensor connection :

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

OK







Clear 11: Compressor thermistor error

	Hydrau	ulic Unit	Quide er Unit
LED	Green	Red	Outdoor Unit
	7 flashes	2 flashes	8 flashes

Probable causes:

- Misconnection.
- Sensor failure.
- Main PCB failure.

Check:

Clear 11:

1. Check the sensor connection:

- See if the connector has been removed
- See if the connection is correct
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

			v	OK				
2. Remove the ser - Check the resistant	nsor a nce va	i nd ch alue.	neck i	ts res	istand	ce val	ue :	
Temperature (°C)	0	5	10	15	20	30	40	50
Resistance (kΩ)	168	130	101	79	63	40	26,3	17,8
							_	
Temperature (°C)	60	70	80	90	100	120)	
Resistance (kΩ)	12,3	8,7	6,3	4,6	3,4	2		
	_						-	
- If the thermistor is	s faulty	, repla	ace it.					



3. Check the electronic board voltage: - Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V) THERMISTOR BROWN CN27 (COMPRESSOR) THERMISTOR BLUE CN26 (OUTDOOR) 2 THERMISTOR BLACK CN25 (PIPE) THERMISTOR BROWN CN24 (DISCHARGE) THERMISTOR BLAC CN23 (HEAT SINK) THERMISTOR BLACK CN22 (PIPE MID) CN21 2 THERMISTOR 1 CN20 BI (EXPANSION) - If there is no voltage, replace Main PCB.

Clear 12: Heat-exchange thermistor (intermediate) error

	Hydrau	ulic Unit	Quide or Unit
LED	Green	Red	Outdoor Unit
	7 flashes	3 flashes	5 flashes

Probable causes:

- Misconnection.
- Sensor failure.
- Main PCB failure.

Check:

Clear 12:

1. Check the sensor connection:

- See if the connector has been disconnected.
- See if the connection is correct.
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

ОК

 2. Remove the sensor and check its resistance value : Check the resistance value 								
Temperature (°C)	-10	-5	0	10	15	20	25	30
Resistance (kΩ)	27.5	20.9	16.1	12.4	9.73	7.67	6.10	3.95





3. Check the electronic board voltage: - Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V) THERMISTOR 1 BROWN CN27 (COMPRESSOR) THERMISTOR BLU CN26 (OUTDOOR) 2 THERMISTOR BLACK (PIPE) THERMISTOR BROWN (DISCHARGE) CN24 THERMISTOR BLA (HEAT SINK) THERMISTOR BLACK (PIPE MID) CN21 THERMISTOR 1 CN20 BL (EXPANSION) - If there is no voltage, replace Main PCB.

Clear 14: Expansion valve thermistor error

	Hydrau	ulic Unit	Quide er Unit	
LED	Green	Red	Outdoor Onit	
	7 flashes	8 flashes	6 flashes	

Probable causes:

- Misconnection.
- Sensor failure.
- Main PCB failure.

Check:

Clear 14:

1. Check the sensor connection:

- See if the connector has been removed
- See if the connection is correct
- Check for any damage on the sensor cable.

After solving the misconnection problem, switch the heat pump back on.

				ОК				
2. Remove the ser - Check the resista	n sor a nce va	ind ch alue.	neck i	ts res	istand	ce val	ue :	
Temperature (°C)	0	5	10	15	20	30	40	50
Resistance (kΩ)	168	130	101	79	63	40	26,3	17,8
							_	
Temperature (°C)	60	70	80	90	100	120]	
Resistance (kΩ)	12,3	8,7	6,3	4,6	3,4	2		
	<i>c u</i>						-	
- If the thermistor is	s faulty	/, repla	ace it.					



3. Check the electronic board voltage:

- Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC5.0V)



Clear 15: Current trip (permanent stoppage)

	Hydrau	ulic Unit	Quide er Unit
LED	Green	Red	Outdoor Unit
	9 flashes	4 flashes	13 flashes

Probable causes:

- Connection failure.
- Outdoor Heat Exchanger clogged.
- Outdoor Fan operation failure.
- Compressor failure.
- Main PCB failure.

Check:



Clear 17: Compressor startup error (permanent stoppage)

	Hydrau	Ilic Unit	Quide ex Unit	
LED	Green	Red	Outdoor Onit	
	9 flashes	5 flashes	15 flashes	

Probable causes:

- Misconnection of the various electrical components.
- Main PCB failure.
- Compressor failure.

Check:

Clear 17:

- 1. Check connections condition in control unit:
- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.

OK

2. Check Compressor:

Refer to "Service parts information 2 : Inverter compressor If it is abnormal, replace compressor.

OK

3. Replace the electronic board :

- If steps 1 and 2 do not solve the problem, replace Inverter PCB.

Clear 18: Fan motor error (permanent stoppage)

	Hydraulic Unit	Outdoor Unit	
LED	Green	Red	Outdoor Onit
	9 flashes	7 flashes	16 flashes (fan 1), 17 flashes (fan 2)

Probable causes:

- Fan motor failure.
- Motor protection.
- Main PCB failure.

Check:

Clear 18:



3. Check the main board output voltage:

- On the outdoor unit, check the output voltage (DC) of the following connectors:



Clear 20: Inverter error

	Hydrau	lic Unit	Quide or Unit	
LED	Green	Red	Outdoor Onit	
	6 flashes	3 flashes	18 flashes	

Probable causes:

- Connection failure.
- Main PCB failure.

Check:	
--------	--

Clear	20:
-------	-----

1. Check connections in control unit:

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.

OK

2. Replace Main PCB :

If Check Point 1 does not improve the symptom, replace Main PCB.

Clear 21: active filter error (only for single phase type)

	Hydrau	lic Unit	Quida ar Unit	
LED	Green	Red	Outdoor Unit	
	6 flashes	4 flashes	19 flashes	

Probable causes:

- Connection failure.
- Active filter module failure.
- Main PCB failure

Check:

Clear 21:

1. Check connections in control unit:

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.

OK

2. Replace Active Filter Module and Main PCB :

If Check Point 1 does not improve the symptom, replace Main PCB and Active Filter Module and execute the checkoperation again.

Clear 22: Discharge temperature protection (permanent stoppage)

	Hydraulic	lic Unit	Outdoor Unit
LED	Green	Red	Outdoor Unit
	10 flashes	1 flash	11 flashes

Probable causes:

- Valve is close.
- EEV failure.
- · Gas leak, less.
- Discharge Thermistor failure.
- Outdoor Fan operation failure.
- Outdoor Heat Exchanger clogged.

Check:

Clear 22:

ooling mode		Heating mode
1. Check if gas valve is open:		1. Check if liquid valve is open:
If it is not open, open it and check the operation.		If it is not open, open it and check the operation.
(ЭК	ОК
2. Check EEV and Strainer: Are EEV and Strainer open?		2. Check EEV and Strainer: Are EEV and Strainer open?
If EEV or Strainer is defective, i	eplace it.	If EEV or Strainer is defective, replace it.
	ОК	ОК
		ОК
 4. Check Discharge Pipe The - Is it on the holder? - Is there a cable pinched? 	rmistor:	▼
Check characteristics of thermis	stor (Refer to Clea	r 7), If defective, replace the thermistor
		ОК
 5. Check Outdoor Heat Excha - Is there any obstructing the air - Is there any clogging of outdoor If clogged, clear the clog. 	n ger: flow route? or unit Heat Excha	inger?
		ОК
6. Check Outdoor Fan: Check Outdoor Fan Motor. (Rei	fer to Clear 18)	*
if the Fan Motor is failure, repla	ce It.	

Clear 24: Pressure sensor error

	Hydrau	lic Unit	Outdoor Unit		
LED	Green	Red	Outdoor Unit		
	8 flashes	6 flashes	3 flashes		

Probable causes:

- Connector connection failure.
- Pressure Sensor failure.
- Main PCB failure.

Check:

Clear 24:

1. Check connection of the Pressure Sensor:

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.





OK

3. Check output voltage of Pressure Sensor Check voltage of Main PCB (Measure at Main PCB side connector)
2 pin(White) - 3 pln(Black) Voltage is refer to the following graph.
4.5
Voltage [V]
0.5
0.5
0.5
Pressure [MPa]
5
If the voltage is not correct, replace Presure Sensor.

Clear 25: Compressor temperature protection (permanent stoppage)

	Hydrau	lic Unit	Outdoor Unit
LED	Green	Red	Outdoor Unit
	10 flashes	3 flashes	12 flashes

Probable causes:

- Valve is close.
- EEV failure.
- · Gas leak, less.
- Compressor Thermistor failure.
- Outdoor Fan operation failure.
- Outdoor Heat Exchanger clogged.

Check:

Clear 25:

Cooling mode

1. Check if gas valve is op	en:		1. Check if liquid valve is open:					
If it is not open, open it and operation.	check the		If it is not open, open it and check the operation.					
	OK		ОК					
2. Check EEV and Strainer Are EEV and Strainer open?	:		2. Check EEV and Strainer: Are EEV and Strainer open?					
If EEV or Strainer is defectiv	e, replace it.		If EEV or Strainer is defective, replace it.					
	ОК							
 3. Check if gas leak or less gas: Measure gas pressure, if there is a leak, correct it. If recharging refrigerant, make sure to perform vacuuming and recharge the specified amount. 								
			ЭК					
4. Check compressor temp- Is it on the holder?- Is there a cable pinched?	perature Thermi	stor:						
Check characteristics of the	mistor (Refer to	Clear 11),	If defective, replace the thermistor					
		C	Ж					
5. Check Outdoor Heat Exe - Is there any obstructing the - Is there any clogging of out	c hanger: air flow route? door unit Heat E	xchanger?						
If clogged, clear the clog.								
ОК								
6. Check Outdoor Fan: Check Outdoor Fan Motor. (If the Fan Motor is failure, re	Refer to Clear 18 place it.	3) OK	7. Replace Main PCB: If Check Point 1 ~ 6 do not improve the symptom, replace Main PCB.					

Heating mode

Clear 26: Low pressure abnormal

	Hydrau	lic Unit	Quide ex Unit			
LED	Green	Red	Outdoor Unit			
	10 flashes	5 flashes	20 flashes			

Probable causes:

- Connector connection failure.
- Pressure Sensor failure.
- Main PCB failure.
- · Gas leak, less.

Check:

Clear 26:



Clear 27: P.F.C. error (only for 3-phase type)

	Hydrau	lic Unit	Quide or Unit		
LED	Green	Red	Outdoor Unit		
	6 flashes	4 flashes	19 flashes		

Probable causes:

- Connector connection failure.
- Main PCB failure.
- PFC PCB failure.

Check:

Clear 27:

- 1. Check connections of between Main PCB and PFC PCB:
- Check if the terminal connection is loose.
- Check if connector is removed.
- Check if connector is erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or mis-wiring, reset the power.



2. Check output voltage of Main PCB : Check voltage of Main PCB (Measure at Main PCB side connector)

1 pin(brown) - 2 pin(Red) DC5V +/- 5%

If the voltage is not correct, replace Main PCB.

OK

3. Replace PFC PCB

If Check Point 1, 2 do not improve the symptom, replace PFC PCB.

Clear 33: Detection of compressor position error (permanent stoppage)

	Hydrau	lic Unit	Quida ar Unit
LED	Green	Red	Outdoor Unit
	9 flashes	5 flashes	14 flashes

Probable causes:

- Misconnection.
- Main PCB failure.

Check:

Clear 33:

 Check connections of	condition in control unit:
- Check if the terminal of	connection is loose.
- Check if connector is	removed.
- Check if connector is	erroneous connection.
- Check if cable is open	h.
Upon correcting the rer	noved connector or mis-wiring, reset the power.
	ОК

2. Replace the electronic board :

- If steps 1 does not solve the problem, replace Main PCB.

1.2.2 Failures With No Error Code

Clear 35: No voltage on Hydraulic Unit

Probable causes:

- · Power supply fault.
- · External causes.
- Faulty electrical components.

Check:

1. Check the installation : - Is the circuit breaker cut off? - Check the wiring. OK 2. Check for external causes on the Hydraulic Unit and outdoor unit (noise or voltage drop): Check for any other electrical device on the same electric circuit which might cause a drop in voltage. Check for any current leaks. Check for any equipment generating electromagnetic waves which interfere with the communication between the Hydraulic Unit and the outdoor unit. OK 3. Check the electrical components: Check that a voltage between AC 198 and AC 264 V exists between terminals 1 and 2 on the Hydraulic Unit terminal block.

Clear 35:

- Check Interface PCB for : either the fuse (F1). 0
 - or the varistor (VA1). Fault: overvoltage external causes power supply to be 0
 - checked).
- Replace the faulty component (if the varistor is blown, the PCB must be replaced).

OK

YES

If all of these checks are unsuccessful, replace Interface PCB.

NO

Clear 36: No voltage on outdoor unit

Probable causes:

- Power supply fault.
- External cause.
- Faulty electrical components.

Check:





If all of these checks are unsuccessful, replace Main PCB.

Clear 38: No heat

Probable causes:

- Hydraulic Unit error.
- Outdoor unit error.
- Influence from the outdoor environment.
- Misconnections of connectors and cables.
- Refrigeration system fault (not enough gas, clogging, dirty filters).

Check:



Clear 39: Abnormal noise

Probable causes:

- Abnormal installation (outdoor)
- Fan failure
- Compressor failure.

Check:



- 1. The noise comes from the outdoor unit:
- Is the unit stable?
- Is the protection screen properly mounted?



- Is the propeller broken or distorted?
- Has the propeller screw been lost?
- Is any object blocking the propeller rotation?



- Check for any vibration noise caused by a bolt.

- Check for any sound of contact with a pipe.

OK

- Is the compressor locked?

1.3 Sensor Values

1.3.1 Outdoor Unit Temperature Sensors

Outdoor Heat Exchanger (outlet), Outdoor Heat Exchanger (middle)									
Temperature (°C)	-10	-5	0	10	15	20	25	30	
Resistance value (k Ω)	27,5	20,9	16,1	12,4	9,73	7,67	6,1	3,95	

Outdoor Discharge Pipe / Compressor / Expansion valve inlet														
Temperature (°C)	0	5	10	15	20	30	40	50	60	70	80	90	100	120
Resistance value (k Ω)	168	130	101	79	63	40	26,3	17,8	12,3	8,7	6,3	4,6	3,4	2

Outdoor Temperature													
Temperature (°C)	-20	-10	-5	0	5	10	15	20	30	40	50	60	70
Resistance value (k Ω)	115	62,3	46,6	35,2	26,9	20,7	16,1	12,6	7,97	5,18	3,45	2,36	1,65

Heat sink															
Temperature (°C)	0	5	10	15	20	30	40	50	60	70	80	90	100	110	120
Resistance value (k Ω)	15,8	12,2	9,5	7,5	5,9	3,78	2,50	1,69	1,17	0,83	0,60	0,44	0,33	0,25	0,19

1.4 Service parts information

1.4.1 Information 1 : Compressor

Service parts information 1 : Compressor

Diagnosis method of compressor (if outdoor unit LED displays error, refer to Failures and clears) Stops soon after starting up Abnormal noise Does not start up Check if vibration noise by Is there open or loose Is there open or loose loose bolt or contact noise of connection cable? connection cable? piping is happening. Check connection of Is gas pipe valve open? compressor, and winding (Low pressure is too low) Defective compressor can resistance (Refer to the next be considered (due to inside page). dirt clogging or broken If there is no failure, the Check if refrigerant is leakin. component). defected of compressor is Recharge refrigerant. considered (locked compressor due to clogged dirt or less oil). Check if stainer is clogged Replace compressor (Parts information 3) Check inverter PCB, connection of compressor, and winding resistance (refer to the next page). If there is no failure, the defected of compressor is considered (Compression part broken or valve Replace compressor defective). Replace compressor

1.4.2 Information 2 : Inverter compressor

Service parts information 2 : Inverter compressor





Check point 3 : replace Main PCB If check point 1 and 2 do not improve the symptom, replace Main PCB.

1.4.3 Information 3 : Electronic expansion valve [EEV, EEV(INJ)]

Service parts information 3 : Outdoor unit electronic expansion valve (EEV, EEV(INJ))



1.4.4 Information 4 : Solenoid valve (SV)

Service parts information 4 : Outdoor unit solenoid valve (SV)



2 Failures

2.1 Electrical System

2.1.1 Outdoor Unit Overvoltage

Check for possible causes in the list below (this list is not exhaustive):

- Problem with the compressor
- Main board
- · Faulty power relay

2.1.2 Inspection of the Power Transistor Module (Main board)

Disconnect the compressor relay and the condenser connection. Measure the resistance value at the points shown on the illustration, and then compare the values observed with those in the table.

Steps to be followed before performing any work on the Inverter module:

- First switch off the system using the circuit breaker at the head of the line.
- Remove the unit cover and then remove the Inverter module cover.
- Measure the voltage at the condenser terminals. You should find a value of 5 Vdc or less.



2.2 Refrigeration System

2.2.1 Unit produces no heat

The unit remains in continuous scanning mode. Initial checks:

- Check the settings
- Are the data sent by the user interface received by the heat pump?



2.2.2 Outdoor unit does not defrost

- Is condensation drain properly discharged (outdoor unit directly on the ground)?
- Are the auxiliaries powered?
- In boiler backup mode, is the boiler authorized?
- In very cold areas, a fusing resistance value is recommended.

- Is the installation regularly subject to microoutages of power (frequent outages on the mains power system may also cause defrosting problems)?

- Is there a peak day clearing (EJP) outage on the installation?

• Does the heat pump regularly switch to high pressure safety mode?

If this occurs at low temperatures (< 5 $^{\circ}$ C), we recommend checking that the water pump is operating properly.

- Is the charge correct (refer to the temperature/pressure curve)?
 - Insufficient charging will result in frequent icing.

- Overcharging will result in frequently switching to HP safety mode.

Defrosting a. Defrost beginning conditions

Defrost beginning conditions

(If you still have doubts as to the charge, perform the charging with an electronic scale).

• Outdoor unit defrosting is controlled by the exchanger sensor and the controller board.

If the defrost sensor is not iced up while the rest of the exchanger is, then:

- Move the sensor between the exchanger blades to a place where the exchanger is iced up.

- If all these points have been checked, replace the outdoor controller board.

Note:

Outdoor unit defrosting is controlled by the exchanger sensor and the controller board. If no frosting is observed and no anomaly is otherwise noted, the sensor and board must be inspected and the faulty part will have to be replaced.



O Exch T : outdoor unit exchanger temperature OT : outdoor temperature

t : Cumulative compressor operating time

b. Defrost ending conditions

With all models, defrosting stops if the exchanger temperature is above 10 °C or if the defrosting time is over 15 minutes).

2.2.3 Crankcase heater

When the outdoor exchanger temperature is below -18°C and the heating mode has been stopped for 30 minutes, the compressor windings are powered and maintain the compressor temperature.

When operation has started and the temperature becomes higher than -16°C, heating stops.

2.3 Compressor Operating Checks

Using a multimeter set to mega ohm, check that the resistance value across the windings is identical irrespective of the phase (between U and V, V and W, W and U). This value should be approx. 1 Ohm.

Check that resistance between each phase and the earth is infinite. The result should be clear (you should not see the displayed value increasing slowly up to a value greater than the multimeter maximum rating).

2.4 Refrigeration Circuit Leak Test

The new regulation requires annual leak testing of installations with a refrigerant charge higher than 2kg. Leak testing is to be performed with an approved detector that has been appropriately calibrated.

2.5 Troubleshooting

The heat pump is not operating at all (no illuminated indicator):

- Are the power supply voltage and frequency normal?
- Is the connection to mains correct?
- Have all the connectors been properly inserted?
- Are the fuses on the outdoor unit still operating? *If not, change the bad fuse(s)*.
- Is the connection between the outdoor unit and the Hydraulic Unit correct? Do you read 230V AC between terminals 1 and 2 of the Hydraulic Unit terminal block?
- Do you read 230V AC at the transformer primary on the Hydraulic Unit? *If not, change the board.*
- Is there any voltage on the transformer secondary on the Hydraulic Unit? *If not, check the thermal fuse. If the fuse is good, the error comes from the board.*

3 Annual Maintenance Services

Ensure that the general electrical power supply has been cut off before starting any repair work.

3.1 Outdoor unit

- Dust off the heat exchanger if necessary, being careful not to damage the fins.
- Straighten the vanes using a comb.
- Clean refrigeration and ventilation compartment (check the fan).
- Check that there is nothing obstructing the passage of air.
- Verify that condensate drain is not obstructed.
- Checking the refrigeration circuit :
- When the refrigerant charge is in excess of 2kg (>10kW models), it is compulsory to have an approved after sales service check the refrigeration circuit (conduct refrigeration circuit leak test) every year (with a certificate of capacity for the handling of refrigerants).
- Check the lack of leak (connections, valves...).

3.2 Electrical

- · Inspect connections and tighten where appropriate
- Check condition of wires and boards

3.3 Operating checks

- conduct refrigeration readings at temperatures
- in case of malfunction, install pressure gauges for refrigeration diagnosis
- check voltage, current and control

4 Disassembly Process of Outdoor Unit

> Warning ! <

Before servicing the unit, turn the power supply switch OFF, then, do not touch electric parts for 10 minutes due to the risk of electric shock.

4.1 Single phase type

4.1.1 Appearance



4.1.2 Service panel removal



Remove the mounting screws.

4.1.3 Top panel removal

Screw





Remove the SERVICE PANEL by sliding downward.



Remove the TOP PANEL



Remove the mounting screws



4.1.4 MAIN PCB, FILTER PCB, and INDICATOR PCB removal





Remove the 1 mounting screw

Remove the INVERTER BOX COVER by sliding upward.



MAIN PCB removal







Remove the MAIN PCB

Spread the heat dissipation compound on the other side of IPM when you exchange INVERTER PCB by the repair.

FILTER PCB removal



Remove the connectors and screws



Earth screw Remove the earth screw.



Remove the FILTER PCB.

INDICATOR PCB removal



Remove the connectors and locking spacers.



Remove the INDICATOR PCB.

4.1.5 FAN MOTOR removal



Remove the 4 mounting screws.



Remove the FAN GUARD by sliding upward.



Remove the Hex Socket Screw. And remove the PROPELLER FAN. Note at the installation. Insert propeller Fan and Moter shalf reference D cutting position. And the tightening torque at the installation.

Tightening torque is from 10 to 15 N.M.



Cut the binder. (2 places)



Loose the clamp. (2 places) and remove the lead wires.





Remove the mounting screws



Remove the VALVE COVER.



Remove the 4 mounting screws. Remove the FAN MOTOR.

4.1.7 RIGHT PANEL removal



4.1.8 THERMISTOR removal

HEAT EXCHANGER (MID) THERMISTOR



Remove the THERMISTOR SPRING.



Remove the THERMISTOR.

HEAT EXCHANGER (OUT) THERMISTOR



Remove the THERMISTOR SPRING.



Remove the THERMISTOR.

EEV THERMISTOR



Remove the THERMISTOR SPRING. Remove the THERMISTOR.



OUTDOOR THERMISTOR



Remove the THERMOR HOLDER.





Open the THERMO HOLDER and remove the THERMISTOR.



Remove the mounting screw.



Remove the SOLENOID COIL.

INJECTION



Remove the mounting screw.



Remove the SOLENOID COIL.

Maintenance document "1546 - EN"

4.1.10 EEV COIL removal

MAIN



Remove the EEV coil by hand.

INJECTION



Remove the EEV coil by hand.

4.1.11 PRESSURE SENSOR removal



Remove the PRESSURE SENSOR with wrench. Note the tightening at the installation. Tightening torque is 12+-1.5N.m.

> Warning ! <

Wear gloves to prevent the frostbite, because a small amount of refrigerant leaks during work.

4.1.12 COMPRESSOR removal

Precautions for exchange of compressor.

Do not allow moisture or debris to get inside refrigerant pipes during work.

Procedure for compressor removal.

- 1. Turn off the power
- 2. Remove the service panel and right panel
- 3. Fully close the 3Way valve (gas) and 3Way valve (liquid)
- Collect the refrigerant from the 3Way valve.
 Start the following work after completely collecting the refrigerant.
 Do not reuse the refrigerant that has been collected.



Remove the COMPRESSOR COVER-B and COVER-A





Remove the TERMINAL COVER.



Remove the connectors. [R : RED, C(T) : BLACK, S(W) : WHITE]



Thermistor (comp. Temp.)

Remove the Thermistor (comp. temp.) and the Thermistor (Discharge).





Cut the binder, and remove Remove the Thermistor (Discharge). the heat insulation.



Remove the COMP BOLTS. (3 places)



Cut the Discharge pipe in this range



Cut the Suction pipe in this range.



Cut the Injection port in this range

Keep their shape better. There is a possibility of catching fire to oil when removing by the welding without cutting it.







Remove this place, and remove COMPRESSOR with ACCUMULATOR.

Remove the 2 mounting screws.

Procedure for compressor installation

Reverse procedure to removing the compressor.

Precautions for installation of compressor.

- When brazing, do not apply the flame on the terminal. 1.
- When brazing, be sure to replace the air in the pipe with nitrogen gas to prevent forming oxidization scale. 2.

4.2 3-phase type

4.2.1 Appearance



4.2.2 Service panel removal



Hook (3 places)







Hook (4 places)

Remove the Hook (4 places) Remove the INSULATION SHEET by sliding upward.



by sliding downward.

4.2.4 Main PCB removal



Remove the connectors.



Remove the earth screws and the locking spacers

4.2.5 INVERTER, PFC, FILTER, and CAPACITOR PCB removal



Remove the 4 mounting screws.



Remove the INVERTER CASE MAIN by slinding upward.





3-Phase type

Hang the hook on the slit.



INVERTER PCB removal



Remove the connectors and screws For screws of IPM. Note the tightening torque at the installation. Tightening torque is 1.2=-0.2N.M

PFC PCB removal



Remove the connectors and screws For screws of IPM. Note the tightening torque at the installation. Tightening torque is 1.2=-0.2N.M



Remove the INVERTER PCB.

Remove the PFC PCB.



Spread the heat dissipation compound on the other side of IPM when you exchange INVERTER PCB by the repair.

IPM



Holder

Spread the heat dissipation compound on the other side of IPM when you exchange PFC PCB by the repair.

FILTER PCB removal



Remove the connectors, locking spacers, spacers, and earth screw.

CAPACITOR PCB removal



Remove the connectors, codes and screw.





Remove the CONDENSER CASE by sliding rightward.





Remove the mounting screws.



Remove the CONDENSER COVER by sliding toward.



CAPACITOR PCB



Remove the locking spacers.

4.2.6 FAN MOTOR removal



Remove the 4 mounting screws.



Remove the FAN GUARD by sliding upward.



Remove the Hex Socket Screw and remove the PROPELLER FAN. Note at the installation. Insert propeller Fan and Moter shaft reference D cutting position. And the tightening torque at the installation. Tightening torque is from 10 to 15Nm.



Cut the binder.(2 places)



Loose the clamp, and remove the lead wires



Remove the 4 mounting screws. Remove the FAN MOTOR.



Remove the mounting screws.





Remove the TOP PANEL.

4.2.8 PIPE COVER FRONT removal



Remove the mounting screws.



Remove the PIPE COVER FRONT.



4.2.9 RIGHT PANEL removal



Remove the 11 mounting screws. Remove the RIGHT PANEL by sliding upward.



(with washer)



4.2.10 REACTOR removal



Remove the connectors.



Remove the 3 mounting screws.

4.2.11 THERMISTOR removal



HEAT EXCHANGER (MID) THERMISTOR

Remove the THERMISTOR SPRING. Remove the THERMISTOR.

HEAT EXCHANGER (OUT) THERMISTOR



Remove the THERMISTOR SPRING. Remove the THERMISTOR.



EXPANSION VALVE THERMISTOR





Remove the THERMISTOR SPRING. Remove the THERMISTOR.

OUTDOOR THERMISTOR



Remove the THERMOR HOLDER.





Open the THERMO HOLDER and remove the THERMISTOR.



Remove the mounting screw.



Remove the SOLENOID COIL.

INJECTION



Remove the mounting screw.



Remove the SOLENOID COIL.

4.2.13 EEV COIL removal

MAIN



Remove the EEV coil by hand.

4.2.14 PRESSURE SENSOR removal

Remove the PRESSURE SENSOR with wrench. Note the tightening at the installation. Tightening torque is 12+-1.5N.m. **INJECTION**



Remove the EEV coil by hand.



Wear gloves to prevent the frostbite, because a small amount of refrigerant leaks during work.

4.2.15 COMPRESSOR removal

Precautions for exchange of compressor.

Do not allow moisture or debris to get inside refrigerant pipes during work.

Procedure for compressor removal.

- 1. Turn off the power
- 2. Remove the service panel
- 3. Fully close the 3Way valve (gas) and 3Way valve (liquid)
- Collect the refrigerant from the 3Way valve.
 Start the following work after completely collecting the refrigerant.
 Do not reuse the refrigerant that has been collected.





Compressor cover -C



Remove the COMPRESSOR COVER-C, COVER-B and COVER-A



Remove the TERMINAL COVER.



Remove the connectors. [R : RED, C(T) : BLACK, S(W) : WHITE]







the heat insulation.



Cut the binder, and remove Remove the Thermistor (Discharge).

Thermistor (comp. Temp.)

Remove the Thermistor (comp. temp.) and the Thermistor (Discharge).



Remove the COMP BOLTS. (3 places)



Cut the Discharge pipe in this range



Cut the Suction pipe in this range. Remove the COMPRESSOR.



Cut the Injection port in this range

- Keep their shape better.
- There is a possibility of catching fire to oil when removing by the welding without cutting it. .

Procedure for compressor installation

Reverse procedure to removing the compressor.

Precautions for installation of compressor.

- 1. When brazing, do not apply the flame on the terminal.
- 2. When brazing, be sure to replace the air in the pipe with nitrogen gas to prevent forming oxidization scale.

4.3 Precautions for exchange of refrigerant-cycle-parts

- 1. During exchange the following parts shall be protected by wet rag and not make the allowable temperature or more.
- 2. Remove the heat insulation when there is the heat insulation near the welding place. Move and cool it whan its detaching is difficult.
- 3. Cool the parts when there are parts where heat might be transmilled besides the replacement part.
- 4. Interrupt the flame with the fire-retardant board when the flame seems to hit the following parts directly.
- 5. Do no allow moisture or debris to get inside refrigerant pipes during work.
- 6. When brazing, be sure to replace the air in the pipe with nitrogen gas to prevent forming oxidization scale.

Part name	Allowable temperature	Precautions in work
		Remove the coil before brazing.
EXPANSION VALVE (MAIN)	120°C	And install the coil after brazing.
		Detaching necessity sensor.
EXPANSION VALVE (IN JECTION)	120°C	Remove the coil before brazing.
	120 C	And install the coil after brazing
4 WAY VALVE	120°C	Remove the suction temp. sensor before brazing.
	120 C	And install the suction temp. sensor after brazing.
3 WAY VALVE (GAS)	100°C	
3 WAY VALVE (LIQUID)	100 C	
UNION JOINT	100°C	Remove the pressure sensor before brazing.
	100 C	And install the pressure sensor after brazing.
	100°C	Tighten the flare part gripping it. (Tightening torque : 12+-1.5N.m)
FRESSURE SENSOR	100 C	Do the static electricity measures.
	200°C	Remove the coil before brazing.
SOLENOID VALVE	200 C	And install the coil after brazing.



hat



This appliance is marked with this symbol. This means that electrical and electronic products shall not be mixed with general household waste. European Community countries(*), Norway, Iceland and Liechtenstein should have a dedicated collection system for these products.

Do not try to dismantle the system yourself as this could have harmful effects on your health and on the environment.

The dismantling and treatment of refrigerant, oil and other parts must be done by a qualified installer in accordance with relevant local and national regulations.

This appliance must be treated at a specialized treatment facility for re-use, recycling and other forms of recovery and shall not be disposed of in the municipal waste stream. Please contact the installer or local authority for more information.

* subject to the national law of each member state



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